



American Red Cross
Western and Central
New York Region

La Cruz Roja Americana brinda servicios inmediatos de ayuda y recuperación en caso de desastres a hogares afectados por un incendio en el hogar u otra emergencia.

**Si necesita ayuda, contáctenos al
(607) 785-7207.**





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**THIS DOCUMENT IS INTENDED FOR EMERGENCY SERVICES PERSONNEL
NOT FOR PUBLIC DISTRIBUTION**

The American Red Cross provides immediate disaster relief and recovery services to households that experience a home fire or other emergency. Other events for which the Red Cross **can** be notified:

When to request ARC assistance:

- Tree or Vehicle damage to a House
- Community Evacuation (details of ARC assistance would be determined in real time)
- Fatality, assistance to family of deceased (even if the family does not reside at the disaster address)
- Assistance with replacement medication / eyeglasses (lost due to disaster)

When not to request ARC assistance:

- Landlord/Municipality maintenance issues (including bursts pipes due to neglect)
- Code violations/Eviction notices
- Utility cancellations
- Security-related issues

For immediate assistance, please contact us at
(607) 739-1188 24Hours

(This number is intended for Fire Departments and Emergency Services personnel.)



For **General Public Information** call our main office number at
(607) 785-7207

or visit our website at <https://www.redcross.org/>

(This number is for non-emergency situations and can be shared with clients and general public.)



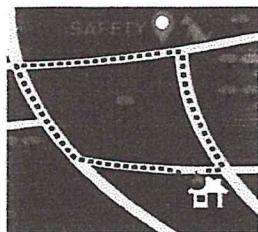
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Online Citizens Preparedness Corps Training



The presentation provides residents with the knowledge and tools to prepare for emergencies, respond accordingly, and recover to pre-disaster conditions as quickly as possible.



Topics include:

- How to create a family evacuation plan
- Necessary items for emergency supply kits
- Home fire safety
- Steps to take care of your family and community and more!

Join our *free* presentations

Please contact Jessica Cappelletti at Jessica.cappelletti@redcross.org for more info.